

Response Report by Item

Question: Comments

Response

Availability of doctors was poor. Bedside manner not so great either.

Nurse Jill Smith was excellent!!!

Procedures were explained, but getting test results took unusually long

My only complaint is the doctor's bedside manner and ability to answer questions on my level.

The doctor only visited once. I had questions the nurses couldn't answer and didn't get the attention I needed.

The nurses were fantastic! Give them raises!

Fortunately I was in and out in a day. Tests took forever!

The nurses and doctors really got to know me and my daughter. Thank you for making something so unpleasant as good as possible.

The staff was excellent. Nurses were so attentive to my needs. Thank You!

All in all good. Questions could have been addressed more thoroughly.

As a frightened parent of a 4 year old patient, I felt very well taken care of.

Nurses seemed too busy to provide quality care and attention

The doctors were very rushed.