Detailed Item Analysis Report

Hospital Unit

Response Value Frequency Percent Graph Cardiac 1.00 4 20.00 100 **General Surgery** 2.00 4 20.00 2 Maternity 3.00 10.00 80 Neurology 3 4.00 15.00 60 3 Pathology 5.00 15.00 Pediatrics 6.00 4 20.00 40 20 0 Pathology Cardiac Maternity Pediatrics General Surgery Neurology **Total Valid** 20 100.00 20 Total 100.00

Mean: 3.20 Length of Stay Response Value Frequency Percent Graph 2 1 1.00 10.00 100 2 2.00 4 20.00 7 3 3.00 35.00 80 4 4.00 10.00 2 5+ 5 5.00 25.00 60 40 20 0 1 2 3 4 5+ **Total Valid** 20 100.00 20 Total 100.00

Mean: 3.45

The staff was responsive to my needs.

Graph Response Value Frequency Percent 4.00 Strongly Agree 10 50.00 100 Agree 3.00 6 30.00 Disagree 20.00 2.00 4 80 0 Strongly Disagree 1.00 0.00 60 40 20 0 Strongly Agree Disagree Strongly Disagree Agree **Total Valid** 20 100.00 Total 20 100.00

The staff treated me with respect.

Response	Value	Frequency	Percent		Gra	oh
Strongly Agree	4.00	10	50.00	100		
Agree	3.00	6	30.00	100		
Disagree	2.00	4	20.00	80		
Strongly Disagree	1.00	0	0.00	60		
				40		
				20		
				0 Strongl	y Agree Agree	Disagree Strongly Disagree
Total Valid		20	100.00			
Total		20	100.00			

Medical procedures were explained in terms I understood.

Response	Value	Frequency	Percent		Gra	ph
Strongly Agree	4.00	6	30.00	100		
Agree	3.00	7	35.00	100		
Disagree	2.00	6	30.00	80		
Strongly Disagree	1.00	1	5.00	60 40 20 Strongly	Agree Agree	Disagree Strongly Disagree
Total Valid		20	100.00			
Total		20	100.00			

Mean:	3.30

Mean: 2.90

Mean: 3.30

My doctor was available to answer questions.

2/26/2015

Response	Value	Frequency	Percent	Graph
Strongly Agree	4.00	6	30.00	100
Agree	3.00	8	40.00	100
Disagree	2.00	4	20.00	80
Strongly Disagree	1.00	2	10.00	60 40 20 0 Strongly Agree Disagree Agree Strongly Disagree
Total Valid		20	100.00	
Total		20	100.00	

My overall rating of this hospital stay is favorable.

Response	Value	Frequency	Percent		Gra	ph
Strongly Agree	4.00	6	30.00	400		
Agree	3.00	10	50.00	100		
Disagree	2.00	4	20.00	80		
Strongly Disagree	1.00	0	0.00	60 40 20		
				Strong	ly Agree Agree	Disagree Strongly Disagree
Total Valid		20	100.00			
Total		20	100.00			

Mean: 2.90

Mean: 3.10